## PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

## **CLERK'S OFFICE**

# **NOTICE OF FILING**

#### **DOCKET NO. 2019-32-T**

Pursuant to Title 58, Chapter 23 of the South Carolina Code, specifically S.C. Code Ann. §§ 58-23-1010, 58-23-20, 58-23-590, and the Rules and Regulations of the Commission, Go Smooth Move, LLC d/b/a Smooth Move, 4271 Piggly Wiggly Drive, North Charleston, South Carolina 29405 has filed an Application with the Public Service Commission of South Carolina (the Commission) to amend its current tariff. Listed below is a summary of some of the proposed changes:

# Section 1 – Transportation Charges and Hourly Moving Rates

1.1 Intrastate Local Moves (45 Roundtrip Miles or Less) – A 4 hour minimum labor charge will apply on all Federal Holidays

	Off – Peak		Peak	
	Weekday	Weekend	Weekday	Weekend
2 Movers	\$104	\$109	\$110	\$124
3 Movers	\$134	\$139	\$144	\$154
Additional Mover	\$ 45	\$ 45	\$ 45	\$ 45

Section 2 – Additional Services and Extra Charges

#### 2.1 Bulky Article Charges (per Item)

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Motorcycles	\$250
Gun Cabinet (under 400 lbs.)	\$125
Gun Cabinet (400 lbs. to 600 lbs.)	\$175
Piano (Upright or Spinet)	\$150
Stainless Steel Refrigerators/Freezers	\$250
Ceramic Grills (i.e. Big Green Egg <sup>TM</sup> )	\$175

# 2.7 Waiting Time

The customer is charged the rates specified in Section 1 for all waiting time or delays not at the fault of SMOOTH MOVE. Such delays include but are not limited to delays closed by traffic, weather, bridge closures or malfunction, customer tardiness, etc. Should these circumstances require the move to be rescheduled to a later date, one additional hour of travel time will be incurred.

# 2.8 Articles, Special Service

The rates and charges in this tariff do not include servicing or connection of appliances such as freezers, refrigerators, ice makers, dish washers, washers/dryers, gas appliances, televisions or similar articles. SMOOTH MOVE is not responsible for the electrical and/or mechanical functioning of IT equipment (computers, copiers, hard drives, printers, etc.), TV's, radios, clocks, or any other similar items or appliances regardless to whether or not our employees packed or loaded the items. We highly recommend major appliances be serviced by a 3rd party qualified service company. SMOOTH MOVE is strictly prohibited by insurance to disconnect or reconnect the Shipper's appliances and articles; and this remains the sole responsibility and liability of the Shipper.

## Section 3

## 3.1 Claims Process, Valuation and Exclusions

#### **Basic Valuation Protection**

Basic Value Protection is a type of coverage included standard with all regulated moving services at no additional charge. This level of protection can often be minimal and inadequate as it provides a released value of \$0.60 per pound per article if items are lost, destroyed or damaged. For example under this coverage, the mover would only be required to pay \$24.00 for a broken flat screen television weighing 40 pounds. We reserve the right to repair the damaged items or replace with like-kind quality at current market value. If the damages cannot be repaired, customer will be compensated based on the Basic Value Protection, as set forth in the next paragraph, that they acknowledged acceptance of by signing for on the bill of lading prior to the move taking place.

# Additional Insurance or Full Replacement Coverage

SMOOTH MOVE does not provide or sell additional insurance or full replacement value coverage. These type of coverages are recommended and may be purchased solely at the option of the Shipper through a 3rd party provider that has no affiliation with SMOOTH MOVE.

## **Exclusions**

Certain items are excluded from the Basic Valuation coverage and any and all liability of SMOOTH MOVE:

- 2. Ready to Assemble or Press Board Furniture (made of engineered wood and paper laminate finish, due to the inherent risk and sustained integrity of this type of furniture). This also includes particle board and MDF furniture.
- 3. Fragile items unless packed, moved and unpacked by us
- 5. Contents of drawers, containers, totes, and other items of similar nature
- 6. Loose items not boxed or packed
- 7. Electronics including televisions and computers and related equipment
- 8. Pre-existing damage and ordinary wear and tear

Section 3.7 - No liability or responsibility for water and gas line connections

Section 3.8 - General Limitation of Liability

We shall not be held liable in any form for losses to items by mold, moth, rot, rust, weather, dirt, deterioration, terrorism, acts of nature, driveways or sidewalks not able to withstand the weight of our trucks, trees or landscaping, or any other causes for loss or damages outside of our control. We are only liable for loss or damage arising from our own negligence.

A copy of the Company's complete application can be found on the Commission's website at <a href="https://www.psc.sc.gov">www.psc.sc.gov</a> under Docket No. 2019-32-T. Additionally, a copy of the application is available through the Applicant's counsel, Greg B. Collins, Savage Royall & Sheheen LLP, Post Office Drawer 10, Camden, South Carolina 29021.

Any person who wishes to participate in this matter as a party of record, should file a Petition to Intervene in accordance with the Commission's Rules of Practice and Procedure on or before **March 6, 2019**, by filing the Petition to Intervene with the Commission, by providing a copy to the Office of Regulatory Staff and by providing a copy to all parties of record. For the receipt of future Commission correspondence, please include an email address in the Petition to Intervene. Any person who seeks to intervene and who wishes to testify and present evidence at the hearing should notify, in writing, the Commission; the Office

of Regulatory Staff at 1401 Main Street, Suite 900, Columbia, South Carolina 29201; and the Company's representative at the above address, on or before **March 6, 2019**. *Please refer to Docket No. 2019-32-T*.

For the most recent information regarding this docket, including changes in scheduled dates included in this Notice, please refer to <a href="www.psc.sc.gov">www.psc.sc.gov</a> and *Docket No. 2019-32-T*.

**PLEASE TAKE NOTICE** that any person who wishes to have his or her comments considered as part of the official record of this proceeding <u>MUST</u> present such comments in person to the Commission during the hearing.

Persons seeking information about the Commission's procedures should contact the Commission at (803) 896-5100 or visit its website at www.psc.sc.gov.

1/29/19